



## Member Terms

This document ("Member Terms") including the registration form, our [Terms of Use](#) and [Privacy and Cookies Policy](#) sets out the terms and conditions upon which you may apply to become a member ("Member" or "Membership" as appropriate) of our membership group and which, if you have been accepted as a Member, will form the legal basis of our relationship with you, and upon which as a Member you may apply for and/ or use the various for benefits which will be made available and or offered by us to Members from time to time ("offering"). By applying to become a Member and by remaining a Member you will be deemed to confirm your agreement to the whole of these Member Terms, so, if at any time you do not agree to any part of these Member Terms you must not apply to become a Member, or if you are already a Member you must immediately stop using the offering.

We (also "us", "our") are Alumni Union Limited, and our company and contact details are set out below.

### Applying for Membership

If you wish to apply for Membership you will need to complete and submit the registration form on our site ([www.alumniunion.co](http://www.alumniunion.co)) or our social media pages ("our site") together with any Membership fee detailed on the registration form. From time to time we are able to offer Memberships without charging a Membership fee, and if this is the case it will be stated on our site and or the registration form. If we change the fee structure from time to time we will provide reasonable advance notice to existing members, by posting the details will be posted on our site and stating the revised terms in the registration or renewal form.

By completing and submitting that registration form you confirm that:

- all the details contained in your registration form are correct, up to date and relate to you;
- that you will inform us if those details change;
- that you agree to and will comply with all the terms and conditions of these Member Terms;
- that you will stop using the Offering if at any time you do not agree with any part of these Member Terms, and if you may notify us of this by emailing us at [membership@alumniunion.co](mailto:membership@alumniunion.co) and you can terminate your Membership.

### Acceptance and security

When we receive your registration form we will confirm by email if your application for Membership has been accepted, and if it has been accepted we will provide you with user and password details to use for access to your profile ("Member Profile") and the secure "Member only" aspects of the Offering.

- You must keep your password confidential.
- You must notify us in writing immediately if you become aware of any disclosure of your password.
- You are responsible for any activity on or through our site arising out of any failure to keep your password confidential, and may be held liable for any losses arising out of such a failure including any losses which you may suffer.



## **Member Terms**

### **Membership**

Once accepted as a Member we will send you a welcome pack letter (whether by post or email may vary from time to time) setting out the then current Offering and explaining how you can use and enjoy your Membership.

Your Membership will be for the period of one year from the date of our email to you confirming your Membership. Shortly before the expiry of any year of Membership you will usually be offered the opportunity to renew your Membership and provided with details of any Membership fees required for that renewal.

### **Membership Offering.**

The details of the Offering will change from time to time and so the benefits (whether goods, services, discount offers or other benefits) will be as displayed at any time on our site, and may change during your period of Membership. Many of the benefits included in the Offering from time to time are provided by third party providers with whom we have negotiated offers or terms which they are willing to make available to our Members. You will usually access these benefits by clicking through to the provider's website. And/ or using any discount or offer code we have provided to you as a Member. Once you go through to a provider's website you may be required to provide details of your Alumni Union Membership in order to access the terms offered by them to our Members.

When you are on any provider's website your information will be subject to the Privacy Policy and terms of use applied by that provider to their website and so you must ensure that you check that you understand these terms before continuing to use their website.

When you take up any part of the Offering made available by a provider other than us you do so on the terms and conditions of that provider in relation to that whatever goods, services or other benefit that you obtain from them.

Where any part of the Offering is provided directly by us we will provide any particular additional terms and conditions that relate to that particular benefit at the point when you purchase or book that benefit. Those additional terms and conditions ("Booking Terms") will be deemed incorporated into these Member Terms and if and to the extent that any Booking Terms conflict with these Member Terms the Booking Terms shall prevail, but only in relation to the benefit in question.

We reserve the right to change the Offering at any time and in particular to add to, remove from or amend any part of the Offering. Such changes will apply from the date and time at which the information on our site changes. Some parts of the Offering will also be subject to availability (for instance, if a provider makes a limited offer,). Some parts of the Offering may also be subject to particular eligibility criteria imposed, either by us, the provider, or by law or regulation.



## Member Terms

### Cancellation Rights

**As a consumer you are entitled to cancel your contract** with us **at any time within 14 days** of the start of that contract, so within the first 14 days following our Welcome letter or confirmation that your Membership has been renewed in any subsequent year.

The way in which you exercise that cancellation right is by emailing us at [membership@alumniunion.co](mailto:membership@alumniunion.co)

If at any time after the first 14 days you wish to terminate your Membership you may do so by using the same cancellation rights or emailing us at [membership@alumniunion.co](mailto:membership@alumniunion.co)

### Termination

- 1.1 Without prejudice to the other provisions of these Member Terms if you commit any breach of these Member Terms, we may terminate your Membership without prior notification or warning. We may email you with a request to remedy the breach. If this occurs during a period of Membership for which you have paid a Membership fee you will be obliged to pay for the rest of that Membership period, but will not be required to pay for the next period.
- 1.2 If as described above we send you an email requesting that you comply with these Member Terms and remedy the breach, and you do not do so within the time requested in the email (usually 7 days from receipt of that email) we will terminate your Membership without further notice or warning. Such termination shall take effect without prejudice to any damages that we might claim from you as compensation for the harm suffered as a result of such breaches.

### General Terms

We reserve the right to fully or partially moderate our website and any text and or photographs and or messages (Content) which you submit to and or upload to the website may be removed by us, either in response to a request from another Member or due to any concerns we may have about that Content.

We are under no obligation to you or any other person to oversee, monitor or moderate our website or any other service we provide and we may stop moderating at any time. We reserve the right to remove, or to disable access to, any Content which we deem to be potentially defamatory of any person or which we deem unlawful or in violation of any third party rights or which we, in our sole judgment, consider offensive. We expressly exclude our liability for any loss or damage arising from the use of the website by any person in contravention of these Member Terms.

### INDEMNITY

You agree fully to indemnify, defend and hold us, and/or, our agents and suppliers, harmless immediately on demand, from and against all claims, liability, damages, losses,



## Member Terms

costs and expenses, including reasonable legal fees, arising out of any breach of these Member Terms by you or any other liabilities arising out of your use of our website.

### DISCLAIMERS

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Member Terms that is caused by an Event Outside Our Control. An Event Outside Our Control means any act or event beyond our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, or failure of public or private telecommunications networks or impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport.

If an Event Outside Our Control takes place that affects the performance of our obligations under these Member Terms:

- we will contact you as soon as reasonably possible to notify you; and
- our obligations under these Member Terms will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control.

We are not liable for the behaviour of the users of our Website but we do take these matters seriously and would ask that you contact us immediately if you have any concerns or complaints about such behaviour on the website, as we may be able to deny that Member access to the website or block their access to your profile.

We cannot take responsibility for the personal safety of those of our Members who choose to make direct contact with each other and or meet each other, whether at events we organise or otherwise.

### OUR LIABILITY TO YOU AS A CONSUMER

If we fail to comply with these Member Terms, we are responsible for loss or damage you suffer that is a foreseeable result (obvious consequence or understood by us at the time as an obvious consequence) of our breach of these Terms or our negligence, but we are not responsible for any other loss or damage.

Subject to this section the maximum amount of our liability to you will be as set out in the Cancellation Rights" section above in relation to termination or cancellation of your Membership and in any other case will be the amount of the subscription fee you have paid to us during the 12 months immediately before the date on which the claim arose.

We do not in any way exclude or limit our liability for:

death or personal injury caused by our negligence;

- fraud or fraudulent misrepresentation;
- any breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);
- any breach of the terms implied by section 13 to 15 of the Sale of Goods Act 1979 (description, satisfactory quality, fitness for purpose and samples); and
- defective products under the Consumer Protection Act 1987.
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## Member Terms

### COMMUNICATIONS BETWEEN US

When we refer, in these Member Terms, to "in writing", this will include e-mail.

### OTHER IMPORTANT TERMS

The following documents form part of these Member Terms:

Terms of Use

Privacy Policy

We may transfer our rights and obligations under these Member Terms to another organisation, but this will not affect your rights or our obligations under these Member Terms. We will always notify you by posting on this webpage if this happens.

You may not transfer your rights or your obligations under these Member Terms to any other person. These Member Terms are between you and us. With the exception of any other company within our group of companies, no other person shall have any rights to enforce any part of these Member Terms.

Each of the clauses of these Member Terms operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining clauses will remain in full force and effect.

If we fail to insist that you perform any of your obligations under these Member Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

These Member Terms are governed by English law. Any dispute or claim arising out of or in connection with it or them will be governed by English law. You and we both agree to that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.

### Our details

We are Alumni Union Limited, a private company limited by shares and incorporated in England and Wales: Company number 09958050. Our registered office address is Kemp House, 152 City Road, London EC1V 2NX  
You may contact us at [membership@alumniunion.co](mailto:membership@alumniunion.co)